

Steve Levi

From: Sharon Veasey [sveasey@ness.com.au]
Sent: Thursday, 20 March 2008 4:19 PM
To: alertelectrics@optusnet.com.au
Cc: "Warren Twemlow"@proxy.syd.comcen.com.au
Subject: FW: Customer Feedback - Steve Technician

Hi Steve,

The following email is from Wazza.

Thanks
Sharon

-----Original Message-----

From: Warren Twemlow [mailto:wtwemlow@ness.com.au]
Sent: Thursday, March 20, 2008 3:04 PM
To: 'Steve Levi'
Subject: FW: Customer Feedback - Steve Technician

Hello Steve,

have spoken with Allison and she is so impressed with you have done.

well done mate

Regards

Warren

-----Original Message-----

From: Allison Yeoland [mailto:AYeoland@secureparking.com.au]
Sent: Thursday, March 20, 2008 2:39 PM
To: wtwemlow@ness.com.au
Subject: Customer Feedback - Steve Technician

Warren

I would like to provide some customer feedback.

My 95 year old grandmother was having a problem with her alarm.

I rang Ness security last week and was given the no of a technician called Steve, whom your staff told me was the best and only person to contact.

He was fantastic! He attended her house the same day I called and was on time (rare for anyone these days).

My grandma said he was the best technician that had ever helped her.

He fixed the alarm within expected time frame at a reasonable price and even helped her with a light timer.

Of all the technician's I have worked with he is by far the best.

Thank you for your recommendation

Regards,

Allison Yeoland

Financial Controller

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